

CONTRACT NAME: AGREEMENT BETWEEN GAGGLE.NET, INC. AND DAVIS JOINT UNIFIED SCHOOL DISTRICT

BRIEF DESCRIPTION OF CONTRACT: This agreement is between Gaggle.Net, Inc. and Davis Joint Unified School District. This is an email service which will be used by Davis Senior High School students, with a parent's permission, to allow students to become pen pals with Intel employees. Intel employees who volunteer for this program go through a special screening process. This is a community partnership since all of the Intel employees involved are either former Davis High students, UCD students and/or residents of Davis.

Through correspondence with Intel employees, students improve their reading, writing, communication and computer skills. Davis High staff has access to the email accounts and regularly monitors email communications between students and Intel employees.

The high school benefits through the Intel Volunteer Matching Grant Program which donates money for each hour spent by employees who volunteer their time as pen pals to students. In the past seven years, Davis High has received \$75,000 in grant money from this program.

The cost for this service is \$120 and will be paid by site discretionary funds.



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FEIN:04-3602422

Non-Binding Letter of Intent

Davis Senior High School - Davis CA intends to implement and use the Gaggle services as outlined below:

Service Details

Service Description	Quantity	Unit Cost	Total Cost
Gaggle Email	30	\$4.00	\$120.00
TOTAL*			\$120.00

** Does not include any applicable sales tax.*

Pricing Term: 12 Month

Service Term: October 1, 2016 - September 30, 2017

Valid Through: November 8, 2016

While this letter shall not constitute a legal binding license, it is an expression of the intent of both parties to work towards formalizing a legally binding agreement.

IN WITNESS WHEREOF, by their signature below, the parties agree in principle with this letter of intent.

Davis Senior High School - Davis CA Date

Gaggle Date

Print Name

Print Name

Title

Title



PC PALS PERMISSION FORM

Dear Parents of: _____

Intel created a wonderful community program a few years ago called PC Pals where students and Intel employees became pen pals using e-mail. After filling out a "Get To Know You" form, the students are matched up with an Intel employee, who volunteers his/her time to correspond with them.

The hours spent reading and writing letters throughout the year, will benefit your child academically and our school financially. Academically, the students will improve their reading, writing, communication and computer skills. Financially, our schools will earn money for every hour spent by the Intel employee reading or writing letters to their PC Pal through the Intel Volunteer Matching Grant Program (VMGP). For every 20 hours an employee volunteers in a school, the Intel Foundation will match those hours with \$200. The hours can also be combined with a group of employees to earn dollars for a school.

No communication will be allowed between the student and employee via home computers. Students will have their very own e-mail account, and the teacher will have access to all accounts so that all correspondence can be reviewed (should the need arise). Your child's name, e-mail address and e-mail will not be disclosed to anyone outside the program. If at any time in the future, you would like to remove your child from the program, just contact your child's teacher.

If you have any questions or concerns, please feel free to contact fm_pcpals@intel.com.

By signing this form, you give permission for your child to participate in the PC Pals Program.

Parent's Name (Print)

Signature

Occasionally photos of PC Pal events are used within Intel. If you **DO NOT** give permission for your child's image to be included, please initial here: ____ [Initials]



Gaggle Safety Management FAQS

Gaggle Safety Management – formerly Human Monitoring Service (HMS) – puts the monitoring of blocked messages in Gaggle’s hands, eliminating the need for educators to review questionable communications, so they can focus on classroom instruction. Every year Gaggle discovers millions of inappropriate words and images in student email, text

messages, discussion boards, email attachments, and computer files, leading to thousands of warnings sent to school district administrators and law enforcement. Potential issues are detected early, alerting district officials at any hour if a threat is imminent and allowing educators and parents to intervene positively.



Is our district or school required to use Gaggle Safety Management?

Gaggle Safety Management is not required. Your district can opt out of the service.

What does Gaggle need to get started?

In order to get started, your district must complete our web-based setup form. The form outlines the terms and conditions and requires you to provide emergency contacts. Please contact Gaggle Customer Service to get access to your custom setup form.

What are the coverage hours of Standard Gaggle Safety Management?

Monitoring is conducted continuously 24 hours a day, seven days a week, excluding Christmas.

What Emergency Contacts does Gaggle need?

Gaggle requires a minimum of three Emergency Contacts for your school or district, including:

- 1. Contact Name**
- 2. Contact Title**
- 3. Office Phone**
- 4. Mobile Phone**
- 5. Home Phone**
- 6. Email Address**

What Gaggle tools/applications does Gaggle Safety Management monitor?

All of the tools and applications in Gaggle's Safe Classroom LMS are monitored with Gaggle Safety Management. School districts using Google Apps for Education or Office 365 can also use Gaggle Safety Management.



What do Gaggle Student Safety Representatives look for?

Gaggle Student Safety Representatives will be watching for Possible Student Situations (PSS), Questionable Content (QCON), and User Violations.

Possible Student Situations (PSS): An immediate threat to the student, including but not limited to: violence, suicide, rape, or harmful family situations.

Questionable Content (QCON): Not an immediate threat to a student, but content that is cause for concern and should be brought to an administrator's attention. This includes but is not limited to: a cyber-bullying event; pornographic images; graphic, violent or sexually related stories; or files not associated with an assignment.

User Violation: A situation where a student uses minor profanity or insulting language or attempts to send provocative, but not pornographic images.

What is the process for handling a Possible Student Situation (PSS)?

When a Possible Student Situation occurs between the hours of 6:00 a.m. and 11:00 p.m. (CT), a Gaggle Student Safety Representative will gather as much information as possible and attempt to call the emergency contacts by phone, in the order provided. If a situation arises after the stated hours and has the potential to be immediately life threatening, the Student Safety Representative will call the emergency contacts immediately. If unable to reach the contacts, Gaggle will call local law enforcement. If a situation arises after hours, but doesn't appear to be an immediate threat, it will be brought to the district's attention the next morning.

What is the process for handling a Questionable Content (QCON)?

An email with details of the QCON is sent to all three designated emergency contacts on file.

What is the process for handling a User Violation?

A warning email is sent to the student who has committed the violation. If the student commits any subsequent violations, then the student's assigned administrator will be copied on the warning.

Which notifications are sent to which contacts?

All emergency contacts will receive PSS and QCON notifications. The assigned administrator of the student with a violation will receive a copy of second and third violations.

What is the process for handling pornography?

If pornography appears to be professional, or clearly does not involve a student, Gaggle will notify the district emergency contacts. If it appears to be produced by the sender or involve a student, Gaggle will notify the district's emergency contacts, then file a report to the CyberTipline of the National Center for Missing and Exploited Children (NCMEC). You will not need to notify your local law enforcement. NCMEC will review Gaggle's report and contact the appropriate law enforcement entity to handle the issue if necessary. Only issues related to possible child exploitation get submitted to NCMEC. All other critical issues will be reported to your district's emergency contacts registered with Gaggle for follow up internally.

If you decide the issue cannot wait for NCMEC to assign to law enforcement, please let us know the contact information for the officer handling the case. We will pass this information back to NCMEC to avoid duplicate handling of the same case.

Do you release any information to parents if they contact you?

Unless a formal law enforcement request is made, data will be released only to your designated district contacts.

Can I have some students on Gaggle Safety Management and some not?

Using Gaggle Safety Management is a district-level decision. Within a single school, either all students will have Gaggle Safety Management or no students will have Gaggle Safety Management. The district can, however, decide if they want the service enabled at some schools and not at others.

If we're located outside the US, do we still get Gaggle Safety Management?

Gaggle Safety Management is available to all customers, regardless of location.

What are the Standard settings?

Digital Locker Filtering: Notification

Flagged Mail Handling: All messages blocked

Outbound User Mail Identification: User Level, District, and School Name

Anti-Pornography Scanner (APS): Medium

Alert Students to Blocked/Flagged Mail: Off

Filtering between Student and Teacher Email: Notify

User Access Level: Default (Student)

Main Blocked Text List Subscription: Strict

Whitelist Settings: None

Blocked Domains and/or Blocked Attachment Types: None



GAGGLE SAFETY MANAGEMENT

Can we still customize the User Access Level to email to district only?

No. The Standard Gaggle Safety Management setting must be Default (Student). Remember, Gaggle Safety Management will filter all messages, so anything inappropriate sent or received by the student will be rerouted to Student Safety Representatives for review, and we will notify district contacts if necessary.

Can we still customize the Blocked Word Lists, Attachments and Domains?

If you use Standard Gaggle Safety Management, you cannot customize these settings. Gaggle's goal is to provide the highest level of safety for your students. In order to do so, the default settings are required. If you prefer to use your own settings, contact your sales representative to discuss the Premium service.

What if my district wants to customize any settings?

Any customization of Gaggle Safety Management settings requires the Premium service. Please contact your sales representative for more details regarding the Premium Gaggle Safety Management service.

Can we monitor staff accounts?

We can filter staff accounts, but due to different filtering requirements our Premium Service is required.

What words will be blocked

The Gaggle Safety Management Strict List is used for filtering content. The list is subject to change at the discretion of Gaggle.

Do you keep information confidential?

Gaggle will treat all data as district property.

How long does it take to unblock items?

Gaggle Safety Management strives to have all false positive items unblocked within two hours.

How does Gaggle handle notifications from social networks like Facebook and Twitter?

The Standard version does not block notifications from outside social networks, because this provides a greater opportunity to protect students. In the past, a number of significant Possible Student Situations (PSS) have been detected because of email notifications that came in from services, such as Twitter or Facebook.

Do you keep records of situations? If so, can we access them?

We keep records of all student infractions. Reports can be requested by your district throughout the school year.

Gaggle Safety Management greatly improves the safety and security of students, both online and in the real world, by having a trained team monitor student content 24/7. Gaggle Student Safety Representatives have uncovered bullying, drug use, threats of school violence, teen depression, suicidal intentions, and abusive domestic situations. Detecting issues early allows parents and educators to intervene positively on behalf of students.

GAGGLE SAFETY MANAGEMENT TEAM:

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Alex Beck

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Contact an Available Team Member

Student Safety Representative
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CONTACT US



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