

**CONTRACT NAME: AGREEMENT BETWEEN QUEST
TECHNOLOGY MANAGEMENT AND DAVIS JOINT UNIFIED
SCHOOL DISTRICT**

BRIEF DESCRIPTION OF CONTRACT: This service agreement between Quest and DJUSD reflects changes in the ongoing Infrastructure as a Service (IASS) from Quest Data Systems. DJUSD is requesting appropriate adjustments to our service agreement with Quest to reflect changes in needed storage and licensing.

The fiscal impact of these changes represents a decrease of \$450 per month. No additional funding is being requested.

ADDENDUM 2.1 – SERVICE ADJUSTMENTS

Davis Joint Unified School District (“Client”) has requested an addendum to Service Level Agreement dated April 7, 2014. To reflect the recent request for adjusted services, Quest will provide the Services (as defined below) to Client.

1. Adjusted Service Summary

Quest will adjust Services (as defined in Section 2 below) to Client. The components relating to the adjusted Services are as follows:

1.1. Quest Provided Month-to-Month Shared SAN Service

1.1.1. Per Addendum 2.0 Section 2.1, Quest will remove 2 TBs of SAS, 4 TB of SATA storage and related monitoring and maintenance services at the Quest BRC, McClellan, CA.

1.2. Quest Provided VMware Licensing

1.2.1. As a revision to Addendum 2.0 Section 2.2, Quest will continue to provide VMware vSphere and vCenter licensing for two (2) ESX servers at the Quest BRC, McClellan, CA.

1.2.2. Month-to-month terms will be removed. This licensing will be provided through the term of Service Extension Addendum 2.0 to April 30, 2018.

1.3. Quest Provided VMware Licensing

1.3.1. Quest will provide VMware vSphere and vCenter licensing for one (1) ESX server at the Quest BRC, McClellan, CA.

1.4. Co-location Service

1.4.1. Quest will provision non-dedicated rack space for two (2) 1U Barracuda 300 Spam Firewalls at the Quest BRC, McClellan, CA.

1.4.2. Quest will provide access to 120V/20A (A+B) Power Receptacles for Client provided Equipment (Non-dedicated Power Circuits)

1.4.3. Quest will provision two (2) cross connections at the Quest BRC, McClellan, CA.

1.4.4. Client will utilize existing internet connectivity for access to Client equipment.

1.4.5. Client will not have direct access to non-dedicated rack space environment. Remote hands support will be billable per the technical support rates.

- 1.4.6. Implementation and/or requested changes on behalf of Client will be billable per the Technical Support Rates.

1.5. Quest Provided Load Balancing – Barracuda Spam Filter

- 1.5.1. Quest will provision load balancing for two (2) Client provided Barracuda 300 Spam Firewalls at the Quest BRC, McClellan, CA.
- 1.5.2. Quest will provide 24x7 monitoring and alerts on the back-end infrastructure and hardware failure. Quest will remediate hardware or component failure(s) for provided infrastructure
- 1.5.3. Quest retains ownership of hardware and support contracts related to the technology provided within the services listed.
- 1.5.4. Implementation and/or requested changes on behalf of Client will be billable per the Technical Support Rates.
- 1.5.5. Troubleshooting and/or remediation of issues will be billable per the Technical Support Rates.
- 1.5.6. Quest will maintain recent configuration backup(s).

1.6. Quest Provided Load Balancing – Exchange CAS

- 1.6.1. Quest will provision load balancing for the Quest provided Exchange CAS at the Quest BRC, McClellan, CA.
- 1.6.2. Quest will provide 24x7 monitoring and alerts on the back-end infrastructure and hardware failure. Quest will remediate hardware or component failure(s) for provided infrastructure
- 1.6.3. Quest retains ownership of hardware and support contracts related to the technology provided within the services listed.
- 1.6.4. Changes requested or on behalf of Client will be billable per the Technical Support Rates.
- 1.6.5. Implementation and/or requested changes on behalf of Client will be billable per the Technical Support Rates.
- 1.6.6. Quest will maintain recent configuration backup(s).

2. Services

2.1 Services. Quest and Client have identified the following list of adjusted components.

Group	Components	Qty.	Services	Overage Fee	Owner of Hardware/Software
1.1	Infrastructure as a Service: SAS Storage (per TB)	-2	Provided	N/A	Quest Managed Services
1.1	Infrastructure as a Service: SATA Storage (per TB)	-4	Provided	N/A	Quest Managed Services
1.3	Infrastructure as a Service: VMware Licensing (per host)	1	Provided	N/A	Quest Managed Services
1.4	Colocation Service: Bundled Rack Space/ Power/Cross Connection	1	Provided	N/A	Quest Managed Services
1.5	Infrastructure as a Service: Barracuda Load Balancing	2	Provided	N/A	Quest Managed Service
1.6	Infrastructure as a Service: Exchange CAS Load Balancing	1	Provided	N/A	Quest Managed Service

INVESTMENT

- Group 1.1-\$1,500.00/month
- Group 1.3\$275.00/month
- Group 1.4\$150.00/month
- Group 1.5\$375.00/month
- Group 1.6\$250.00/month

Monthly Fee Reduction: -\$450.00

*All fees are in US Dollars.

*These adjusted services included, in this Addendum 2.1, will conclude in concurrence with the original agreement and terms listed in Service Level Agreement dated April 7, 2014. Client shall be liable for and shall pay any state or local tax, fee, charge, or surcharge payable for services that are subject to such imposition.



Accepted and Agreed to By:

DAVIS JOINT UNIFIED SCHOOL DISTRICT

QUEST

Signature: _____

Signature: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

The Primary Contacts for Quest:

Andrew Samms – Account Manager – (916) 338-7070

Dave Montano – Technical Consultant – (916) 338-7070

Chris Freitag – Service Manager – (916) 338-7070

Once signed, please fax the signed document to Managed Service Contracts at (916) 344-5924. Upon receipt by Quest, its authorized representative shall execute the Addendum and return a fully executed Addendum, including all exhibits, to Davis Joint Unified School District for their files.

Quest is an equal opportunity employer with affirmative action obligations meaning it actively seeks qualified job candidates who are minorities, women, disabled and protected veterans. By accepting this contract or purchase order you also accept any responsibility for abiding by all the regulatory requirements at **41 CFR 60-2, 41 CFR 60-300 and 41 CFR 60-741**. These regulations prohibit discrimination against minorities, women, qualified individuals with disabilities and qualified protected veterans, and requires affirmative action by covered prime contractors and subcontractors for the employment and advancement in employment of qualified protected veterans. Those requirements are incorporated here for reference.