

## News Releases

View News Releases by Topic

View All News Releases

### PG&E Begins to Proactively Turn Off Power for Safety to Nearly 800,000 Customers Across Northern and Central California

**Release Date:** October 09, 2019  
**Contact:** PG&E External Communications (415) 973-5930

**SAN FRANCISCO, Calif.** – Pacific Gas and Electric Company (PG&E) confirmed that it has implemented the first phase of a Public Safety Power Shutoff (PSPS) across significant portions of its service area in response to a widespread, severe wind event.

The Public Safety Power Shutoff will occur in three phases, with the first phase impacting approximately 513,000 customers beginning at 12 a.m. Wednesday morning. Customer impacts will include: Amador, Butte, Calaveras, Colusa, El Dorado, Glenn, Humboldt, Lake, Marin, Mendocino, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Solano, Sonoma, Tehama, Trinity, Yolo and Yuba.

The second phase of the Public Safety Power Shutoff will occur around 12:00pm on Wednesday afternoon, impacting service to approximately 234,000 customers in the following counties: Alameda, Alpine, Contra Costa, Mariposa, San Joaquin, San Mateo and Santa Clara.

A third phase is being considered for the southernmost portions of PG&E's service area, impacting approximately 42,000 customers. Specific locations are still to be determined.

The decision to turn off power was based on forecasts of dry, hot and windy weather including potential fire risk. Based on the latest weather forecasts and models, PG&E anticipates that this weather event will last through midday Thursday, with peak winds forecasted from Wednesday morning through Thursday morning and reaching 60 to 70 mph at higher elevations.

"The safety of our customers and the communities we serve is our most important responsibility, which is why PG&E has decided to turn power off to customers during this widespread, severe wind event. We understand the effects this event will have on our customers and appreciate the public's patience as we do what is necessary to keep our communities safe and reduce the risk of wildfire," said Michael Lewis, PG&E's senior vice president of Electric Operations.

#### How our customers can prepare

As part of these preparedness efforts, PG&E is asking customers to:

- Update their contact information at [pge.com/mywildfirealerts](https://pge.com/mywildfirealerts) or by calling 1-866-743- 6589 during normal business hours. PG&E will use this information to alert customers through automated calls, texts, and emails, when possible, prior to, and during, a PSPS.
- Plan for medical needs like medications that require refrigeration or devices that need power.
- Identify backup charging methods for phones and keep hard copies of emergency contacts.
- Build or restock your emergency kit with flashlights, fresh batteries, first aid supplies and cash.

### Media Contact Info

For Media Inquiries Only:  
**(415) 973-5930**  
[Media Inquiry Form](#)

Customer Service Questions :  
**1-800-743-5000**

### Winter Storm Kit

- [Company Profile](#) (PDF, 245 KB)
- [Carbon Monoxide Safety](#) (PDF, 133 KB)
- [Customer Safety](#) (PDF, 221 KB)
- [Media Safety](#) (PDF, 242 KB)
- [Storm and Outage Safety](#) (PDF, 244 KB)
- [Notification of Power Outages](#) (PDF, 242 KB)
- [Call 811 Before Digging](#) (PDF, 220 KB)

### About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is one of the largest combined natural gas and electric utilities in the United States.

- [Company Profile](#)
- [Officers](#)
- [Investor Relations](#)
- [Corporate Responsibility and Sustainability Report](#)
- [Electric Power Mix](#)
- [PG&E Currents News Site](#)

### Energy Facts

[By going solar, you can offset more than a pound of CO<sub>2</sub> each solar kilowatt hour.](#)

Keep in mind elderly family members, younger children and pets. Information and tips including a safety plan checklist are available at [pge.com/psps](https://www.pge.com/psps).

Continue to monitor PG&E's new weather forecasting web page at [pge.com/weather](https://www.pge.com/weather) which is a dedicated page with weather forecasting information and a daily 7-day PSPS lookahead.

To support customers in the affected areas, PG&E has opened Community Resource Centers in several locations beginning on Wednesday morning. The centers are located at:

County	City	Location
Butte	Oroville	Bird Street School, 1421 Bird St, Oroville 95965
Butte	Magalia	14144 Lakeridge Court, Magalia 95954
El Dorado	Placerville	El Dorado Fairgrounds 100 Placerville Drive, Placerville 95667
Lake	Clear Lake	Clearlake Senior Center 3245 Bowers Avenue, Clearlake 95422
Napa	Napa	1001 Fairgrounds Drive, Vallejo 94589 or Six Flags Discovery Kingdom Parking Lot – 1001 Fairgrounds Drive, Vallejo CA 94589
Napa	Calistoga	Calistoga Fairgrounds - 1601 N. Oak Calistoga 94515
Santa Clara	San Jose	Avaya Stadium 1123 Coleman Avenue, San Jose 95110
Nevada	Grass Valley	Sierra College Grass Valley 250 Sierra College Drive, Grass Valley 95945
Contra Costa	San Ramon	Bishop Ranch Parking Lot – 2600 Camino Ramon, San Ramon 94583
Calaveras	Arnold	Meadowmont Shopping Center - 2182 HWY 4, Arnold 95223
San Mateo	Half Moon Bay	Pasta Moon Restaurant, 845 Main St Half Moon Bay 94019
Placer	Auburn	Gold Country Fairgrounds 1273 High Street Auburn 95603
Shasta, Tehama	Redding, Cottonwood, Red Bluff	Shasta College, 11555 Old Oregon Trail Redding 96003
Solano	Vacaville	Mission Church 6391 Leisure Town Road, Vacaville 95687
Sonoma	Santa Rosa, Sonoma	Santa Rosa Veterans Memorial Building 1351 Maple Ave, Santa Rosa 95404
Alameda	Oakland	Merritt College LOT B – Leona St., Oakland 94508
Tuolumne	Sonora	Mother Lode Fairgrounds 220 Southgate Drive, Sonora 95370
Santa Cruz	Aptos	Twin Lakes Church 2701 Cabrillo College Dr, Aptos 95003
Amador	Pioneer	Mace Meadows Golf Course, 26570 Fairway Drive Pioneer 95666

Mendocino	Ukiah	1775 N. State Street, Ukiah 95482
Yolo	Winters	Next to PG&E Gas Academy - Intersection of E. Grant Avenue & Timber Crest Road, Winters 95694
Colusa, Glenn	Williams, Orland	839 Newville Road, Orland 95963
Mariposa	Coulterville	Coulterville Fire Dept - 10293 Ferry Road, Coulterville 95311
Sierra	Sierra City	Loganville Campground parking lot - HWY 49, Sierra City 96125
Stanislaus	Westley	Westley Hotel - 8615 CA-33, Westley 95387
Plumas	La Porte	2140 Main St. La Porte 95981
El Dorado	El Dorado Hills	Rolling Hills Christian Church 800 White Rock Road, El Dorado Hills 95762
Yuba	Oregon House	9185 Marysville Road, Oregon House 95962

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is one of the largest combined natural gas and electric energy companies in the United States. Based in San Francisco, with more than 20,000 employees, the company delivers some of the nation's cleanest energy to 16 million people in Northern and Central California. For more information, visit [www.pge.com](http://www.pge.com) and [www.pge.com/news](http://www.pge.com/news).

[About](#)

[Careers](#)

[Contact Us](#)

[Privacy](#)

[Newsroom](#)

[Regulation](#)

[Accessibility](#)

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2019 Pacific Gas and Electric Company. All rights reserved.

